Schedule of Ev	ents – Tuesday, April 29		
2:00p – 5:00p	Registration		Osceola Ballroom Foyer
2:00p – 5:00p	Afternoon Coffee Sponsored	by Anderson	Osceola Ballroom Foyer
3:00p-5:00p	Special Strategy Session Sponsored by Huron	From Policy to Strategy: Implications for Healthcare Organizations Paul H. Keckley, PhD, Healthcare Research & Policy Expert Hal Andrews, President & CEO, Trilliant Health Kristin Jimenez, Chief Strategy Officer, AdventHealth Central Florida Leah McCanna (Moderator), Principal, Huron	Grand Salon

Schedule of Ev	ents – Wednesday, Apri	1 30	
7:00a – 5:45p 8:00a-10:00a	Registration Morning Coffee Spons	sored by Kontent.ai	Osceola Ballroom Foyer Osceola Ballroom Foyer
		or registered attendees only) is required. Fee includes continental breakfast.***	
8:00a-10:00a	Strategy Session I	Data-Driven Marketing: Getting Results Anthony Cadieux, VP, Performance Marketing, AdventHealth Anne DiNapoli Block, Managing Director, Data Solutions & Analytics, BPD Joshua Donaghue, Executive VP, Tradigital Media, BPD	Poinciana
8:00a-10:00a	Strategy Session II	Build a Sustainable Content Marketing Strategy Ahava Leibtag, President, Aha Media Group	Allendale A
8:00a-10:00a	Strategy Session III	Harnessing the Power of Al in Healthcare Jeremy Rogers, VP, Patient & Consumer Experience, Indiana University Health Chris Boyer, Digital Health & Experience Strategist / Podcaster, @chrisboyer LLC & Touch Point Media Matt Cyr, Founder & President, Loop Consulting	Heritage Park
8:00a-10:00a 10:15a	Strategy Session IV Summit Commences	Rebuild Your Referral Development Strategy Ashley Abbondandolo, Sr. Director, Strategic Growth & Development, Memorial Healthcare System Angie Puffer, Operations Administrator, Mayo Clinic Samar Shakoor, Director, Physician Relations, Stanford Children's Health Susan Boydell, Principal, Barlow/McCarthy	Seminole

AGENDA SUBJECT TO CHANGE FOR THE LATEST SESSION DESCRIPTIONS & UPDATES, CHECK THE HMPS APP.

Room	Poinciana	Allendale A	Heritage Park	Celebration	Allendale B	Seminole
	Strategic Marketing Sponsored by BPD	Communication Strategies Sponsored by Jarrard	Digital Strategies Sponsored by Digital Health Strategies	Strategic Issues Sponsored by Playbook for Health	Engagement Strategies Sponsored by Doximity	Physician Relations & Sales Sponsored by Wolters Kluwer
0:15- 11:15a	Create a Robust Marketing & Consumer Insights Dashboard Liza Levine Sr. Director, Consumer Insights and Karen Wish VP, Chief Marketing Officer Mount Sinai Health System	Gayle Sweitzer, Chief Marketing Officer/SVP Univ of Kansas Health System Alexa Warner, VP, Marketing & Brand Strategy Bon Secours Mercy Health Christine Woolsey, SVP, Chief Marketing/Comm Officer Hospital Sisters Health System Susan Alcorn (Facilitator) Partner Alcorn + Dean Strategic Communications	It's Not About the Web; It's About the Transaction Pam Landis, SVP, Digital Engagement Hackensack Meridian Health Gerard Gober, Head of Digital Patient Experience Universal Health Services Lucky Rai, VP, Digital Channel Experience Memorial Hermann Health System Ben Texter (Facilitator), Co-CEO & Co-Founder Digital Health Strategies	Strategic Priorities in Healthcare: The Outlook Andrew Taylor VP, Strategic Transactions, Central Florida Division AdventHealth John Fink Partner and David Willis Principal, Strategy Practice ECG Management Consultants	Reaching the Older Adult Market Ellen Dalton Chief Growth Officer and Lisa Slama SVP, Marketing Strategy & Operations VillageMD	Let's Talk ROI: Results for Leaders, Direction for Teams Dede McFarland Manager, Health System Physician Outreach UT Southwestern Medical Center Amy Spetla Director of Physician Relations Stamford Health
1:15a	12:15p Networking Lunch	Sponsored by Enqbator – Ce				
12:15- 1:15p	Aligning Service Lines with Consumer Expectations Molly Luton Chief Marketing & Communications Officer Ballad Health Phillip Ritchey Chief Growth Officer LIFT Healthcare	Personalization vs. Privacy: Balancing Ethics & Compliance Christine Skiffington, AVP, Marketing & Communications Inspira Health Sujal Raju, CEO, Enqbator Celia E. Van Lenten, JD Principal, Miles & Stockbridge Jenny Bristow (Facilitator) CEO & Owner, Hedy & Hopp	Beyond Lead Generation: What It Takes to Actually Convert a Patient Kelly Kimberland Senior Director, Health Plan Marketing Geisinger Nicole Kurz VP, Precision Marketing Digital Health Strategies	Driving Change with Digital Innovation Crystal Broj, Enterprise Chief Digital Transformation Officer, MUSC Jen Magaziner, VP, Digital Health Boston Children's Hospital Daniel Fell, SVP, Health, BVK Chris Boyer (Facilitator) Digital Health Strategist @chrisboyer LLC	MarCom, Digital & Patient Experience: Driving Results That Matter Brian Carlson VP, Patient Experience and Megan Pruce VP, Marketing & Engagement Vanderbilt Health	Elevating Physician Relations Through Strategic Alignment Jessica Clarke Director, Strategy & Business Development and David Stephens SVP, Strategy & Business Development Hackensack Meridian Health
1:15p-1		he Foyer Sponsored by Web	MD Ignite			
1:30- 2:30p	Balancing Patient Privacy & Digital Marketing Susan Magrogan Performance & Demand Generation Manager and Sara Rodriguez Marketing Strategist UNC Health Ray Mina VP of Marketing Freshpaint	Turning Strategy into Action: The Role of Communications Andy Lyons, Executive Director of Corporate Communications & Content Strategy Roper St. Francis Healthcare	Omnichannel Patient Engagement: Al-Driven Access & Automation Andrew Chang Chief Marketing Officer UChicago Medicine Ben Seyden VP, Healthcare Strategy Salesforce	Innovating for an Aging Population: Meeting the Challenge Jeremy Rogers VP, Patient & Consumer Experience and Mike Yost Chief Marketing Officer Indiana University Health Kellie Bliss EVP Provider, Health & Wellness MERGE	The Art & Science of Patient-Centered Digital Transformation Suzanne Hendery Chief Marketing & Customer Experience Officer and Sierra Kelly Martinez Director, Customer Engagement Centers Renown Health	Physician Relations Leaders Speak Out Leonora Darcel Director, Provider Business Development Keck Medicine of USC Jana King National Director of Physician Sales Integrated Oncology Network Angie Puffer Operations Administrator Mayo Clinic

"Let's Talk" session

Room	Poinciana Strategic Marketing Sponsored by BPD	Allendale A Communication Strategies Sponsored by Jarrard	Heritage Park Digital Strategies Sponsored by Digital Health Strategies	Celebration Strategic Issues Sponsored by Playbook for Health	Allendale B Engagement Strategies Sponsored by Doximity	Seminole Physician Relations & Sales Sponsored by Wolters Kluwe
:15- :15p	A Talent Roadmap for Healthcare Marketing's Future Mark Bohen Chief Marketing & Communications Officer and Julia Sorensen VP, Market Research & Consumer Insights Mass General Brigham Steve Ward (Facilitator) VP The Ward Group	William "Skip" Hidlay VP, Chief Communications & Marketing Officer The Ohio State University Wexner Medical Center Ryan Donohue Strategic Advisor NRC Health	From Search to Care: A Digital Blueprint for Growth & Patient Satisfaction Geoff Wester Digital Health Strategy Director SSM Health Jamie Gier Chief Marketing Officer DexCare	Payor Negotiations: Turning Challenges into Opportunities Matthew Stacell Chief Administrative Officer Naples Comprehensive Health Kevin Thilborger Chief Managed Care & Revenue Strategy Officer Unlock Health	Maximizing Health Plan Marketing Through CRM Integration Kelly Faley SVP & Chief Marketing Officer Sharp HealthCare Michelle Gray Senior Account Director LionShare, Inc.	From a Physician's Perspective: Let's Talk Claudio Manubens, MD Cardiovascular Disease & Primary Care AdventHealth Mariam Naveed, MD Gastroenterologist AdventHealth Medical Group Kriss Barlow (Facilitator) Advisor Barlow/McCarthy
15p-4	:30p Coffee Break in the :45p Keynote Session	Foyer Sponsored by Invoc	a Healthcare Status Quo: The Int	elligent Health Revolution is	Here	Grand Salon



6:45a-4: 7:00a-7: 8:00a-9: 9:15a-1(50a Sunrise Keynote & Sponsored by Mon- 15a Keynote Session Sponsored by MER	igle Christine Ko Jean Putnar Meet the En GE Amber Mac,	Norms: The Healthcare Experience otler, Chief Marketing & Commund, System Chief Nursing Executive gaged Consumer: Navigating to Relentless Adaptation & Digital Intel by Healthgrades - Osceola Executive Systems	nications Officer, Adriene Mc ve, Baptist Health; Justin Wa he New Digital Landscape nnovation Speaker: Co-Host	rtell (Moderator), Managing Pr	
Room	Poinciana Strategic Marketing Sponsored by BPD	Allendale A Communication Strategies Sponsored by Jarrard	Heritage Park Digital Strategies Sponsored by Digital Health Strategies	Celebration Strategic Issues Sponsored by Playbook for Health	Allendale B Engagement Strategies Sponsored by Doximity	Seminole Physician Relations & Sales Sponsored by Wolters Kluwe
10:15 - 11:15a	Defending Marketing ROI: What Works Tanya Andreadis Chief Marketing Officer & VP, Patient Engagement Penn Medicine David A. Feinberg SVP, Chief Marketing & Communications Officer Mount Sinai Health System Paul Matsen SVP, Chief Marketing & Communications Officer Cleveland Clinic Chris Bevolo (Facilitator) Chief Transformation Officer BPD	The Power of Blending Research & Gut Instinct to Underpin Strategy Beth Toal SVP, Chief Communications Officer St. Luke's Health System Kim Fox Partner, The Advisor Group Lead Jarrard, Inc.	Digital Accessibility: Serving All in Healthcare Dean Browell Chief Behavioral Officer Feedback Kristy Dickinson Principal Kristy Dickinson Consulting Nathan Ziegler System VP, Diversity & Performance CommonSpirit Health Lauren Reyes-Grange (Facilitator) Sr. Product Manager & Strategy Lead Reason One	Aligning Consumer Demand with Clinical Capacity Brock Bassetti Sr. Director, Customer Experience Design & Technology and Chris Pace Sr. Director, Digital Marketing Banner Health Rachel Beachy Sr. Director, Digital Provider Consulting Huron	Harness Patient Feedback to Boost Service Line Growth & Reputation Brian Harder Director, Strategic Web Development Johns Hopkins Medicine Megan Yezak Marketing Manager MyMichigan Health Andy Ibbotson CEO RatingsMD	Enhance Field Strategy wit Data Abby Elowsky Director, Physician Relationship Management Technology and Ziad Omar Principal Engineer Henry Ford Health System Emilio Ruocco VP, Provider & Market Solutions Definitive Healthcare
11:15a-1 11:30a - 12:30p	1:30a Coffee Break in the CMO Playbook: Successfully Transitioning to a New Role Andrew Chang Chief Marketing Officer UChicago Medicine Kathy Smith VP, Chief Marketing & Digital Officer Roper St. Francis Healthcare Don Stanziano SVP, Chief Marketing Officer Banner Health Camille Strickland (Facilitator), SVP, BVK	Foyer Beyond the Brand Police: From Governance to Enablement Jennifer Follis AVP, Brand Enablement Strategy HCA Healthcare Melissa Kinsley Senior Director, Brand Marketing S&P Global Gabriel Cohen Chief Marketing Officer Monigle	Click for Care: Retail Appointment Scheduling Matthew Sluzinski Senior Director, Digital & Web Strategy Rush University System for Health Chris Riegger Chief Operating Officer Modea	From Vendors to Sponsors: Unlocking Brand Partnerships in Healthcare Thomas Kruse SVP, Chief Strategy Officer CommonSpirit NW Region & Virginia Mason Franciscan Health Jeff Sofka CEO Playbook for Health	Harnessing Behavioral Data for Physician Engagement Kathleen Allenbaugh Director of Marketing and Azmina Rahemanji Assistant Director of Marketing Johns Hopkins Medicine Stacy Compty Director, Client Success IQVIA	Synergy in Growth: Uniting Marketing & Physician Relations Veronica Campbell Network Director, Physician Relations & Market Development and Kevin Wyne Manager, Marketing Account Services HonorHealth



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:00- :00p	Proving Digital Marketing Success in Healthcare Jeff Duncan Digital Marketing Manager and Jackie Effenson Director, Digital Marketing Houston Methodist Jeremy Mathis VP, Client Success Fathom, an IQVIA Business	MarCom & HR: Partnering for Workforce Success Tanya Content, System VP, Talent and Elizabeth Hite, Executive Director, Brand & Growth Marketing UNC Health Colleen Harper, AVP, Workforce Strategy, Recruitment & Retention and Rod James, Senior Director, Brand Marketing & Creative Management Orlando Health Kathy Dean (Facilitator), Partner Alcorn + Dean Strategic Communications	Unlock Predictive Analytics for Service Line Growth Adrienne Woods Director, Digital Engagement Hackensack Meridian Health Paul Matsui Chief Data Officer, VP Strategy and John Simpson Co-CEO & Co-Founder Digital Health Strategies	Payviders: A Growing Force in Healthcare Don Stanziano, SVP, Chief Marketing Officer Banner Health Colleen Sullivan, VP, Care Continuum Integration Hartford HealthCare Mike Sweeney, SVP, Network Strategy & Performance UPMC Health John Tarcson (Facilitator) Managing Director Huron	Reimagining the Best Team: Blending Internal Development & External Partnerships Chrisie Scott SVP & Chief Marketing Officer and Ryan Younger VP, Marketing Virtua Health	Innovative Strategies to Drive Referral Growth Christy Shoemake Corporate Senior Director of Provider Relations Community Health Systems Kristi Zenon Director, Network Management Texas Health Physicians Group Texas Health Resources Tricia Anderson (Facilitator) Senior Consultant Barlow/McCarthy
00 p-3: :45 – :45p	From Overwhelmed to On It: Al Agents in Your Marketing Workflow Matt Cyr Founder & President Loop Consulting Mary McPheat Founder & CEO Grounded Logic	How to Activate Influencers to Support Your Strategies Mandy Bolter Director, Government Relations and Mary Masson Senior Director of PR Michigan Medicine Courtney Kelsey VP, Jarrard Inc. Rose Glenn (Facilitator) Immediate Past Chief Communications & Marketing Officer Michigan Medicine Exhibit Hall - Sponsored by Description	Future Proof Your Organization for AI & Search Carolina Anthony Executive Director, Digital Brand & Content Strategy AdventHealth Martha van Berkel CEO & Co-Founder Schema App	Urgent Care as the Front Door Patrick Knauer Marketing Director Banner Health Lisa Slama SVP, Marketing Strategy & Operations VillageMD Eric Steinberger Chief Marketing Officer Atlantic Health System Sondra Brown (Facilitator) President MDRG	Build Momentum for Digital Experience Crystal Broj Enterprise Chief Digital Transformation Officer MUSC Craig Kartchner Chief Marketing & Customer Engagement Officer HonorHealth Reed Smith, SVP & Chief Consumer Officer Ardent Health Jeremy Harrison (Facilitator) AVP, Consumer Engagement & Experience MultiCare Health System	Find Your Niche & Amplify Impact Lindsay Carrillo Director, Business Developmer UCI Health Daniel Goldberg SVP, Sales & Growth United Musculoskeletal Partner (UMP)

(Let's Talk" session

7:00a-11 7:30a-8:0 8:00a-9:	Sunrise Breakfast Keynote Session Sponsored by NRC	Health Dennis Ryan D	g Through Uncertainty: A Co W. Pullin, President & CEO, Donohue, Strategic Advisor, N	Virtua Health	Pullin	Osceola Ballroom Foye Grand Salor Grand Salor
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9:30 – 10:30a	Drive Change with a Bold Brand Vision Sarah Sanders Chief Marketing & Communications Officer UCSF Health Lawrence James CEO & Co-Founder Tilt	Leverage Data to Build a Connected Healthcare Ecosystem Melanie Tuazon Director of Marketing, Commercial & Partnerships OURA Alex Hunter SVP, Health Services & Technology Practice Lead Jarrard, Inc	Gen-Al Unplugged: 10 Real-World Healthcare Marketing Trials Jen Jenkins Associate Director, Digital Experience University of Utah Health Lacey Reichwald Director of Marketing Aha Media Group	Maximizing Return on Ambulatory Investments Brett Waress VP, Oncology & Network Operations Tampa General Provider Network Sarah Weatherman Senior Manager ECG Management Consultants	Reimagining the Marketing Funnel: Leveraging Patient Journey Mapping Jim McMahon VP, Marketing & Communications University of Maryland Medical Center Steve Koch Managing Partner Cast & Hue	Expanding Skills & Scope in Physician Relations Brad Jones Executive Director of Physician Relations and Garth Reimann Manager of Physician Relations AdventHealth
10:45 – 11:45a	Digital Innovation: Barriers vs. Opportunities Jeff Stewart VP, Strategic Marketing CHRISTUS Health John Berndt SVP Health for the Americas Valtech Health	Standing Out in a Saturated Market Hillery Shay Chief Marketing & Experience Officer; SVP of Communications Children's Minnesota	Navigating Healthcare Analytics: Selecting the Right Tools for Unified Insights Gabe Watson Executive Director, Digital Strategy & Analytics WashU Medicine Cameron Houser Analytics Leader Modea	Data-Driven Workforce Optimization Derek Theodor Executive Director, Dayton Children's Specialty Physicians Dayton Children's Hospital Jaclyn Zurawski Principal SullivanCotter	Harnessing Gratitude to Enhance Value in Your Health System Blake Bard SVP & Executive Director Orlando Health Foundation Anthony Schuster, MD Physician Executive; Former VP & Chief Medical Officer BayCare Health System Bruce Bartoo President & Chief Gratitude Officer Gratitude Health Group	Turning Ideas into Action: Takeaways That Drive Results! Kriss Barlow Advisor Barlow/McCarthy Rob Klein Founder & CEO Klein & Partners

@"Let's Talk" session

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May 4-6, 2026
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